

# zest!life

Cover you can trust.

People you can depend on.



# HealthMax

Zestlife is an authorised Financial Services  
Provider, FSP number 37485

Secure My Future CC is an authorised Financial  
Service Provider FSP Number 48571

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## HealthMax

HealthMax is division of Zestlife that provides medical aid advisory and claim management services that will ensure you get the most from your medical aid.

Medical aids can be complicated, but our deep understanding of the benefit structures and rules of each scheme will enable us to advise you in selecting the most cost effective cover to match your unique healthcare funding needs. Combined with our legal and regulatory expertise we will also be able to assist you in receiving prompt medical aid claim settlement and dispute resolution.

**Best of all, the full range of HealthMax services are available to you at no extra cost.**

You will have access to a dedicated healthcare specialist with extensive knowledge about your medical aid and health requirements. Here are just some of the ways they can assist you in getting the most from your medical aid:

#### **Advice and Support**

- Ongoing needs analysis to ensure you are covered by the medical aid option that most cost effectively matches your unique healthcare funding needs.
- Advice on ways to maximise the healthcare funding and benefits you receive from your medical aid.
- Support and assistance in maintaining your medical aid membership e.g. dependent registrations /deregistrations.
- Assistance with understanding your annual option changes and any industry changes that occur.

#### **Claim Management and Dispute Resolution**

- Claims support and intervention with the scheme on your behalf on submitted claims.
- Guidance on utilisation of PMB entitled claims.
- Disputed claims management.

#### **Chronic Medication Benefit Utilization**

- Guidance and assistance on chronic registration processes.
- Communicate rules and guidelines related to obtaining your medication and ongoing treatment of your condition.

#### **Zestlife Gap Cover Claim Support**

- Fast and effective processing of your gap cover claims by obtaining supporting documentation needed directly from your medical aid.

**For more information please contact Zestlife on (021) 180 4220 or e-mail [info@zestlife.co.za](mailto:info@zestlife.co.za)**

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